## ANNA T. MICCI, LICSW P.O. BOX 613 COHASSET, MA 02025-0613

## **TELEHEALTH INFORMED CONSENT**

Telehealth is healthcare provided by any means other than a face-to-face visit. In telehealth services, medical and mental health information is used for diagnosis, consultation, treatment, therapy, follow-up, and education. Health information is exchanged interactively from one site to another through electronic communications. Telephone consultation, videoconferencing, transmission of still images, e-health technologies, patient portals and remote patient monitoring are all considered telehealth services.

- I understand that telehealth involves the communication of my mental health information in an electronic or technology assisted format.
- I understand I may opt out of the telehealth visit at any time.
- I understand that telehealth billing information is collected in the same manner as a regular office visit. My financial responsibility will be determined individually and governed by my insurance carrier and it is my responsibility to check with my insurance plan to determined coverage.
- I understand that all electronic medical communication carries some level of risk. While the likelihood of risks associated with the use of telehealth in a secure environment is reduced, the risks are nonetheless real and important to understand. These risks include but not limited to:
  - It is easier for electronic communication to be forwarded, intercepted, or even changed without my knowledge and despite taking reasonable measures.
  - Electronic systems that are accessed by employers, friends or others are not secure and should be avoided. It is important for me to use a secure network.
  - Despite reasonable efforts on the part of my healthcare provider, the transmission of medical information could be disrupted or distorted by technical failures.
- I agree that information exchanged during my telehealth visit will be maintained by my health care provider.
- I understand that all medical information, including medical records are governed by federal and state laws that apply to telehealth.
- I understand that Face Time, Skype or a similar service may not provide a secure HIPPAA-complaint platform but I willingly and knowingly wish to proceed.
- I understand that I must take reasonable steps to protect myself from unauthorized use of my electronic communications by others.
- The healthcare provider is not responsible for breeches of confidentiality caused by an independent third party or me.

- I agree that I have verified to my healthcare provider my identity and current location in connection with telehealth services. I acknowledge that failure to comply with these procedures may terminate the telehealth visit.
- I understand that I have a responsibility to verify the identity and credentials of the healthcare provider rendering my care via telehealth and to confirm that he or she is my healthcare provider.
- I understand that electronic communication cannot be used for emergencies or time sensitive matters.
- I understand that electronic communication may be used to communicate highly sensitive medical information, such as treatment for or information related to HIV/AIDS, sexually transmitted diseases, or addiction treatment (alcohol, drug dependence, etc.).
- I understand that my healthcare provider may choose to forward my information to an **authorized third party.** Therefore, I have informed the healthcare provider of any information I do not wish to be transmitted through electronic communications.
- To the extent permitted by law, I agree to waive and release my healthcare provider and his or her institution or practice from any claims I may have about the telehealth visit.
- I understand that electronic communication should never be used for emergency communications or urgent requests. Emergency communications should be made to the existing emergency 911 Services in my community.

I certify that I have read and understand this agreement prior to my signature with opportunity to have questions answered to my satisfaction, for communication between Anna T. Micci, LICSW and

Patient's name

Patient or Legal Representative Signature/Date/Time

Relationship to Patient

Print Patient or Legal Representative Name

I certify that I have explained the nature of this this agreement to the patient/patient's legal representative. I have answered all questions fully and I believe that the Patient's *legal representative (circle one*) fully understands what I have explained.

Healthcare Provider Signature Date/Time